

OYSTA

OystaRio

USER GUIDE

Version: Jul 2023



OystaRio

Getting to know your OystaRio

Lanyard
hole

LED
lights

Microphone

CALL
button

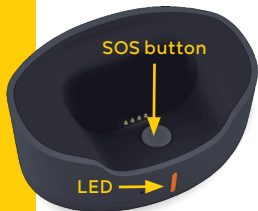
SILENT
mode
button

SOS button



Oysta Rio

Setting up & daily charging



If the **RED LED** light blinks quickly, your battery charge is low.

Charging Cradle – connect the USBC cable to the charging cradle, plug in and place the Oysta Rio in the cradle. The cradle LED light will glow orange when charging and turn solid when fully charged.



Charging Adapter – connect the Oysta Rio and adapter cable together, plug in.

If the **RED LED** blinks slowly, your battery is charging. If the RED LED light is solid, it is fully charged.

NOTE: Charge your device daily for at least 3 hours

Oysta Rio

Turning your
device on



To turn device on

Press **CALL** button for 1 second.

The Oysta Rio
will vibrate and
ALL LEDs will
flash rapidly to
show it is on.



OystaRio

Establishing a
mobile signal



GREEN LED shows there is a mobile signal.

A **Single Flash** every 3 seconds means you have a good **mobile signal** for voice calls.

A **Double Flash** every 3 seconds means the device has a stable **data connection** to transmit location.

OystaRio

Getting a GPS location

Please take the device outside (or near a window) so that the OystaRio can get a location. It may take a few minutes.



The **BLUE LED**

A **Single Flash** every 3 seconds means **NO location**.

A **Double Flash** every 3 seconds means **acquired location**
which means it will accurately transmit GPS location to IntelliCare™.

OystaRio

Activating SOS for emergency support

If you need help **PRESS** the **SOS** button for 3-4 seconds. A voice will say:

"Please wait, dialing for assistance"

This means an **SOS alarm being raised** and someone will answer shortly. Remain calm.

SOS
button



How to **STOP** an **SOS**

If you don't need help, simply press the SOS button again **once** within 10 seconds. The SOS call will be cancelled.

Oysta Rio

Calling from your Oysta Rio



PRESS the **CALL** button
for **3 seconds**.

You will hear a **BEEP** as it dials
your contact.

To end the call, **PRESS** the
CALL button **once**.

OystaRio

Important notes, care & maintenance

- ✓ **Charge** – Keep your device charged; when using the device for the first time, please fully charge the battery for **3+ hours**.
- ✓ **Clean** – Keep the device clean but don't clean with chemicals or detergents. Just wipe with a dry cloth.
- ✓ **Carry** – Keep your device with you so you have full **cloak of care**.

OystaRio

OystaCare button
(Optional)

This is ideal for those who don't want to carry the Oysta Rio around the home but are content to have the smaller OystaCare button so they maintain reassurance that help is at hand.

To set up your OystaCare button, connect the button by **PRESSING** the Oysta Rio **SILENT** mode button and the OystaCare button at the same time until it says, "**Pair wizard complete**".

Note that your Oysta Rio can connect up to **five** OystaCare buttons.

Should you wish to order OystaCare buttons, please call **0800 130 0011**



The logo consists of a dark blue rounded rectangle containing the text "IntelliCare" in white, followed by a yellow circle with a white crescent shape inside it.

IntelliCare™

Family Reassurance

Your family may want to be reassured that you are safe while you continue living your independent life. IntelliCare™ gives them this reassurance without being intrusive.

IntelliCare can be accessed via phone, tablet or computer. They'll be able to see a real-time reflection of your activity levels, location, and any fall alerts.

They will be able to view notes from your carer (and add their own comments), so they are reassured that you are receiving the level of care you deserve.

Family members can sign up to IntelliCare by calling **01295 530 101**.



www.oysta-technology.com

